
National LawForms, Inc. Knowledge Base

All Articles in All Categories

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FAQ's Frequently Asked Questions?

Can I download the purchased program or must it be mailed to me.

Any program purchased from National LawForms, Inc. can be downloaded.

Simply download the demonstration version of the program and then register/activate the program by completing the registration process.

Exceptions to the rule (the following programs do NOT currently have a demonstration version). These programs can still be downloaded via a secure link but require you to contact National LawForms, Inc. in order that a link can be emailed to you.

- Incorporation, LLC & Family Limited Partnership software
- Any of the Form Creator Form Packets
- General Power of Attorney software
- Living Will, Medical Directive software

Does the real estate closing software compute the proration of the real estate taxes and, if so, how?

Yes, the Real Estate Closing software (specifically the HUD-1 & HUD-1A software) can be used to compute the proration of real estate taxes, simply follow the steps listed below:

From within the HUD-1 or HUD-1A program:

Click the Prorate Button.



Enter the pertinent information into the pop-up window and then click the Calculate Button.


Prorate Software ⓘ Ⓜ ⓧ

Tax and Mortgage Interest Prorations

Different methods to prorating taxes.

Tax (Ratio method)
 Tax (RESPA, Reg. Z)
 Mortgage Interest

Amount to be Prorated:

 Calculate

Date Period Begins: ▾


Date Period Ends: ▾

Unused Days: / Total Days in Period:

Prorated Amount:

Discussion: This method uses the ratio of the number of tax days for which the seller or buyer will receive a credit to days in the year (360 or 365). This ratio multiplied by the annual tax yields the tax proration for the number of tax days used.

Example: Taxes on an apartment building amount to \$5,600 were paid when due on May 1, 2000. The building was sold and settlement held on November 15, 2000. Because taxes were prepaid, the seller will receive a credit for the period November 16, 2000, to May 1, 2001 (166 days). The prorated amount is \$2,546.85.

 Exit

Copy the text from the Prorated Amount text box and then paste it into the appropriate text box within the HUD-1 or HUD-1A form.

Is it possible to print stock certificates directly from the Incorporation, LLC & Family Limited Partnership software?

ANSWER:

Unfortunately, the Incorporation, Limited Liability Company & Family Limited Partnership Software was not designed to print stock certificates, but they can be ordered seperately.

Order Corporate Supplies

Customer Questions
Customer Questions

Will I be able to open a document out of bonus forms using Windows 98 (2nd Edition)?

ANSWER:

Software products (Bankruptcy software, Real Estate Closing software) purchased from National LawForms, Inc. which include bonus forms rely on Microsoft Word to be installed to operate correctly. Any Microsoft operating system. See minimum system requirements

Troubleshooting
Common Error Messages, Printing Problems, etc.

There are no articles in this category.

Login Issues
Troubleshoot Site Login Issues

User Name or Password not accepted when trying to access Software Updates Page

ERROR MESSAGE

INFORMATION ABOUT ERROR MESSAGE

This error message will appear when a user enters expired, invalid or incorrect credentials while attempting to gain access to the LawForms Software Updates Web page. The information typed incorrectly can occur within either the User name or Password field. Please follow the procedures listed below to resolve this issue.

WHAT YOU WILL NEED TO DO TO RESOLVE THIS PROBLEM

COMMON MISTAKES

LawForms adheres to specific standards which all User Names and Passwords are based upon.

USER NAMES

User Names need to be entered using ALL CAPITAL LETTERS, nospaces and with a - (hyphen) seperating the month from the year.

PASSWORDS

Passwords also need to be entered using ALL CAPITAL LETTERS, nospaces and follow the format listed below:

(two letters/four numbers/two letters) = XX1234XX

STILL NOT WORKING

If you you have followed the instructions above and are still experiencing difficutlies please consider the following: Do you have a current valid update subscription? (if you User Name and Password have expired see below). If you still can't figure out why your User Name and Password aren't working please call Technical Support at: 480-460-1052.

ADDITIONAL INFORMATION

Annual updates may be purchased for products which exceed the software purchase date by more than 12-months by contacting us at sales@nationallawforms.com or calling 877-543-6767. Please reference the name under which the product was purchased and the approximate date of purchase when making the inquiry.

If you have lost or forgotten your User Name & Password and are within your complementary year of support you may email us at registration@nationallawforms.com to request a new one.

I WAS ONLY ISSUED A PASS CODE, WHAT DO I DO?

Purchases made before March, 2004 came with an update Pass Code only, use this Pass Code for both the User Name and Password fields and contact LawForms immediately to obtain an updated User Name & Password.

Registration Issues

Troubleshoot Problems with Software Registration/Activation.

There are no articles in this category.

Run-time errors

Troubleshoot Run-time error messages

0-Run-time error '372': Failed to load control 'CommonDialog' from Comdlg32.ocx. Your version of Comdlg32.ocx may be outdated. Make sure you are using the version of the control that was provided with your application.

ERROR MESSAGE

ERROR MAY APPEAR IN THE FOLLOWING SOFTWARE PROGRAMS

Estate Planning, Trusts & Wills Software
HIPAA Amendment & Small Estate Software
Incorporation, LLC & Family Limited Partnership Software

INFORMATION ABOUT ERROR MESSAGE

This error message will appear on computers where the file Comdlg32.ocx fails to copy itself into the correct sub-directory during installation, even though the installation wizard reports that the

installation completed successfully. It will usually occur when the user opens the program for the first time, when entering a client name, attempting to select a document or when trying to preview a document.

It is currently NOT known why this file does not copy correctly, and occurs on roughly 2-4% of all systems running within a Windows environment.

WHAT YOU WILL NEED TO DO TO RESOLVE THIS PROBLEM

STEP ONE

We have created a small installation program which will automate the process of copying the missing .ocx files to their correct sub-directory (c:\windows\system32\ or c:\winnt\system32). Simply click on the download button to the right.

STEP TWO

Click Open to launch the LawForms OCX File Update Setup Wizard.

STEP THREE

Follow the instructions onscreen, 99% of the time the default selections will be correct (pay special attention to the installation directory if installing this to computers running Windows 2000 or Windows NT as the directory may be either Windows or WINNT).

STEP FOUR

Launch the program you were having problems with and see if the issue has been resolved. 85% of the time you will not be required to take any further action. If for some reason you are still receiving the error message, continue onto step five.

STEP FIVE

Now that the file has been copied into the correct sub-directory certain cases require the user to register the file (or more simply put, we must tell Windows that the file exists) to do so complete the following:

In the Windows task bar Click

(bottom left corner of the screen), then select

from the menu (left-click to select). In the dialog box copy the command line exactly as it appears (also see below): regsvr32 c:\\windows\\system32\\comdlg32.ocx

If the command line is typed correctly and the file resides in the correct directory you should receive the following message:

STEP SIX

Launch the program you were having problems with and see if the issue has been resolved. If the preceding procedures were followed correctly the issue should have been resolved 100% of the time and you will not be required to take further action. If for some reason you are still receiving the error message, have your IT Professional try these steps again before contacting a support representative, if the error continues please contact one of our support representatives via email: techsupport@nationallawforms.com or call a support representative at 480-460-1052 during normal business hours.

0-Run-time error '429': You do not have an appropriate license to use this functionality

ERROR MESSAGE

ERROR MAY APPEAR IN THE FOLLOWING SOFTWARE PROGRAMS

Estate Planning, Trusts & Wills Software
HIPAA Amendment & Small Estate Software
Incorporation, LLC & Family Limited Partnership Software

INFORMATION ABOUT ERROR MESSAGE

This error message usually occurs on computers which have been running the program for some time without experiencing any previous problem or issue (usually six months or more). At first glance it would appear that the program license has expired, but that is NOT the case (as covered in the software license agreement). It will usually occur when entering a client name, attempting to select a document or when trying to preview a document.

It is currently NOT known what caused this error but it occurs on roughly 1% of all systems running within a Windows environment.

WHAT YOU WILL NEED TO DO TO RESOLVE THIS PROBLEM

INTRODUCTION

To resolve this issue you will need to do a repair installation (for the program which is no longer functioning - for this example we are assuming that the program which is experiencing problems is the Estate Planning, Trusts & Wills Software) please follow the steps listed below: NOTE: you will be required to have your original CD-Rom to complete these steps.

STEP ONE

In the Windows task bar Click

(bottom left corner of the screen), then select Control Panel from the menu (left-click to select).

STEP TWO

Next, Double-Click the Add-Remove Programs Icon.

STEP THREE

Scroll down the list of installed programs until you find the LawForms program you purchased (in this example we will be looking for the LawForms Trust), (left-click to select), then click the Change/Remove Button.

STEP FOUR

Simply follow the steps on-screen, be sure to choose Repair when prompted by the LawForms Installation wizard.

STEP FIVE

Launch the program you were having problems with and see if the issue has been resolved. If the preceding procedures were followed correctly the issue should have been resolved 100% of the time and you will not be required to take further action. If for some reason you are still receiving the error message, have your IT Professional try these steps again before contacting a support

representative, if the error continues please contact one of our support representatives via email: techsupport@nationallawforms.com or call a support representative at 480-460-1052 during normal business hours.

0-Run-time error '430': Class does not support automation or does not support expected interface.

ERROR MAY APPEAR IN THE FOLLOWING SOFTWARE PROGRAMS

Estate Planning, Trusts & Wills Software
HIPAA Amendment & Small Estate Software
Incorporation, LLC & Family Limited Partnership Software

INFORMATION ABOUT ERROR MESSAGE

This error message will appear on computers which do not have updated versions of Microsoft Data Access Components (MDAC) and Microsoft Jet 4.0. LawForms software products utilize a Microsoft Access Database to store client information and although you are not required to purchase and have Microsoft Access installed on your computer (normally a \$229.00 program), you must have recent MDAC & Jet 4.0 components in order for the software to work correctly.

WHAT YOU WILL NEED TO DO TO RESOLVE THIS PROBLEM

STEP ONE

The first step required to resolve this issue is to update the version of MDAC installed on your computer. Depending upon which version of Microsoft Windows you have installed on your computer these updates can be obtained simply by running Windows Update or you can access the information required to update these components directly from Microsoft's Web site by clicking [here](#).

STEP TWO

Next, you must update the version of Jet 4.0, this can usually also be accomplished by running Windows Update or you can access the information required directly from Microsoft's Web site by clicking [here](#).

STEP THREE

Launch the program you were having problems with and see if the issue has been resolved. If the preceding procedures were followed correctly the issue should have been resolved 100% of the time and you will not be required to take further action. If for some reason you are still receiving the error message, have your IT Professional try these steps again before contacting a support representative, if the error continues please contact one of our support representatives via email: techsupport@nationallawforms.com or call a support representative at 480-460-1052 during normal business hours.

Run-time error '339': Component 'comdlg32.ocx' or one of its dependencies not correctly registered: a file is missing or invalid

INFORMATION ABOUT ERROR MESSAGE:

This error message will appear on computers where the file Comdlg32.ocx fails to copy itself into the correct sub-directory during installation, even though the installation wizard reports that the installation completed successfully. It will usually occur when the user opens the program for the first time, when entering a client name, attempting to select a document or when trying to preview a document.

It is currently NOT known why this file does not copy correctly, and occurs on roughly 2-4% of all systems running within a Windows environment.

WHAT YOU WILL NEED TO DO TO RESOLVE THIS PROBLEM:

STEP ONE

We have created a small installation program which will automate the process of copying the missing .ocx files to their correct sub-directory (c:\windows\system32\ or c:\winnt\system32). Simply click on the download button to the right.

STEP TWO

Click Open to launch the LawForms OCX File Update Setup Wizard.

STEP THREE

Follow the instructions onscreen, 99% of the time the default selections will be correct (pay special attention to the installation directory if installing this to computers running Windows 2000 or Windows NT as the directory may be either Windows or WINNT).

STEP FOUR

Launch the program you were having problems with and see if the issue has been resolved. 85% of the time you will not be required to take any further action. If for some reason you are still receiving the error message, continue onto step five.

STEP FIVE

Now that the file has been copied into the correct sub-directory certain cases require the user to register the file (or more simply put, we must tell Windows that the file exists) to do so complete the following:

In the Windows task bar Click



(bottom left corner of the screen), then select

from the menu (left-click to select). In the dialog box copy the command line exactly as it appears (also see below): `regsvr32 c:\windows\system32\comdlg32.ocx`

If the command line is typed correctly and the file resides in the correct directory you should receive the following message:

STEP SIX

Launch the program you were having problems with and see if the issue has been resolved. If the preceding procedures were followed correctly the issue should have been resolved 100% of the time and you will not be required to take further action. If for some reason you are still receiving the error message, have your IT Professional try these steps again before contacting a support representative, if the error continues please contact one of our support representatives via email: techsupport@nationallawforms.com or call a support representative at 480-460-1052 during normal business hours.

Run-time error '339': Component 'THREED32.ocx' or one of its dependencies not correctly registered: a file is missing or invalid

INFORMATION ABOUT ERROR MESSAGE:

This error message will appear on computers where the file THREED32.OCX fails to copy itself into the correct sub-directory during installation, even though the installation wizard reports that the installation completed successfully. It will usually occur when the user opens the program for the first time, when entering a client name, attempting to select a document or when trying to preview a document.

It is currently NOT known why this file does not copy correctly, and occurs on roughly 2-4% of all systems running within a Windows environment.

WHAT YOU WILL NEED TO DO TO RESOLVE THIS PROBLEM:

STEP ONE

We have created a small installation program which will automate the process of copying the missing .ocx files to their correct sub-directory (c:\windows\system32\ or c:\winnt\system32). Simply click on the download button to the right.

STEP TWO

Click Open to launch the LawForms OCX File Update Setup Wizard.

STEP THREE

Follow the instructions onscreen, 99% of the time the default selections will be correct (pay special attention to the installation directory if installing this to computers running Windows 2000 or Windows NT as the directory may be either Windows or WINNT).

STEP FOUR

Launch the program you were having problems with and see if the issue has been resolved. 85% of the time you will not be required to take any further action. If for some reason you are still receiving the error message, continue onto step five.

STEP FIVE

Now that the file has been copied into the correct sub-directory certain cases require the user to register the file (or more simply put, we must tell Windows that the file exists) to do so complete the following:

In the Windows task bar Click



(bottom left corner of the screen), then select

from the menu (left-click to select). In the dialog box copy the command line exactly as it appears (also see below): `regsvr32 c:\windows\system32\threed32.ocx`

If the command line is typed correctly and the file resides in the correct directory you should receive the following message:

STEP SIX

Launch the program you were having problems with and see if the issue has been resolved. If the preceding procedures were followed correctly the issue should have been resolved 100% of the time and you will not be required to take further action. If for some reason you are still receiving the error message, have your IT Professional try these steps again before contacting a support

representative, if the error continues please contact one of our support representatives via email: techsupport@nationallawforms.com or call a support representative at 480-460-1052 during normal business hours.

Run-time error '339': Component 'tx4ole.ocx' or one of its dependencies not correctly registered: a file is missing or invalid

INFORMATION ABOUT ERROR MESSAGE:

This error message will appear on computers where the file tx4ole.ocx fails to copy itself into the correct sub-directory during installation, even though the installation wizard reports that the installation completed successfully. It will usually occur when the user opens the program for the first time, when entering a client name, attempting to select a document or when trying to preview a document.

It is currently NOT known why this file does not copy correctly, and occurs on roughly 2-4% of all systems running within a Windows environment.

WHAT YOU WILL NEED TO DO TO RESOLVE THIS PROBLEM:

STEP ONE

We have created a small installation program which will automate the process of copying the missing .ocx files to their correct sub-directory (c:\windows\system32\ or c:\winnt\system32). Simply click on the download button to the right.

STEP TWO

Click Open to launch the LawForms OCX File Update Setup Wizard.

STEP THREE

Follow the instructions onscreen, 99% of the time the default selections will be correct (pay special attention to the installation directory if installing this to computers running Windows 2000 or Windows NT as the directory may be either Windows or WINNT).

STEP FOUR

Launch the program you were having problems with and see if the issue has been resolved. 85% of the time you will not be required to take any further action. If for some reason you are still receiving the error message, continue onto step five.

STEP FIVE

Now that the file has been copied into the correct sub-directory certain cases require the user to register the file (or more simply put, we must tell Windows that the file exists) to do so complete the following:

In the Windows task bar Click



(bottom left corner of the screen), then select

from the menu (left-click to select). In the dialog box copy the command line exactly as it appears (also see below): `regsvr32 c:\windows\system32\tx4ole.ocx`

If the command line is typed correctly and the file resides in the correct directory you should receive the following message:

STEP SIX

Launch the program you were having problems with and see if the issue has been resolved. If the preceding procedures were followed correctly the issue should have been resolved 100% of the time and you will not be required to take further action. If for some reason you are still receiving the error message, have your IT Professional try these steps again before contacting a support representative, if the error continues please contact one of our support representatives via email: techsupport@nationallawforms.com or call a support representative at 480-460-1052 during normal business hours.

Run-time error '3706': Provider cannot be found. It may not be properly installed.

INFORMATION ABOUT ERROR MESSAGE:

This error message will appear on computers which do not have updated versions of Microsoft Data Access Components (MDAC) and Microsoft Jet 4.0. LawForms software products utilize a Microsoft Access Database to store client information and although you are not required to purchase and have Microsoft Access installed on your computer (normally a \$229.00 program), you must have recent MDAC & Jet 4.0 components in order for the software to work correctly.

WHAT YOU WILL NEED TO DO TO RESOLVE THIS PROBLEM:

STEP ONE

The first step required to resolve this issue is to update the version of MDAC installed on your computer. Depending upon which version of Microsoft Windows you have installed on your computer these updates can be obtained simply by running Windows Update, or the MDAC components update can be manually downloaded and installed directly from Microsoft's Web site:

Microsoft Data Access Components (MDAC) 2.7 Service Pack

STEP TWO

Next, you must update the version of Jet 4.0, this can usually also be accomplished by running Windows Update or Jet 4.0 component update can be manually downloaded and installed directly from Microsoft's Web site:

Microsoft Jet 4.0 Database Engine

STEP THREE

Launch the program you were having problems with and see if the issue has been resolved. If the preceding procedures were followed correctly the issue should have been resolved 100% of the time and you will not be required to take further action. If for some reason you are still receiving the error message, have your IT Professional try these steps again before contacting a support representative, if the error continues please contact one of our support representatives via email: techsupport@nationallawforms.com or call a support representative at 480-460-1052 during normal business hours.